



# AUTOMOTIVE WINDOW FILM LIMITED WARRANTY

(United States and Canada Only)

## Thank you for choosing Madico automotive window film!

To ensure proper curing of your window film, do not roll down your windows for at least 3 days. It can take 3 weeks or longer for bubbles and moisture to completely dry out of film. Do not attempt to pierce a water bubble during the curing period as this will cause damage to your film that is not covered by the warranty.

Contact your dealer with any concerns. *Please see care instructions below.*

### PRODUCT SELECTION

Roll serial number **MUST** be filled in for  
EACH product installed

#### Windows Tinted

#### Product(s) Installed

#### VLT

#### Roll Serial No.

<input type="checkbox"/> Front Sides	_____	_____	_____
<input type="checkbox"/> Rear Sides	_____	_____	_____
<input type="checkbox"/> Back Window	_____	_____	_____
<input type="checkbox"/> Windshield Strip	_____	_____	_____
<input type="checkbox"/> Other (specify)	_____	_____	_____

WARRANTY IS INVALID IF ANY INFORMATION IS LEFT INCOMPLETE.  
- PLEASE KEEP THIS WARRANTY WITH YOUR ORIGINAL RECEIPT -

### CUSTOMER INFORMATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Vehicle Make/Model/Year: \_\_\_\_\_ VIN# (last 6 digits): \_\_\_\_\_

### DEALER / INSTALLER

Company Name: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact name (optional): \_\_\_\_\_

### WINDOW FILM CARE

A scratch-resistant coating on the surface of the film helps protect it from damage, however, care should be taken to keep your film in good condition.

- Clean the film using any normal, household, glass-cleaning solution or plain, soapy water.
- Use soft, clean, lint-free towels or sponges to clean and dry the windows.
- Do not use any cleaning solution containing abrasive materials.
- Be careful when using any tools or sharp instruments on or around the windows that could cut, gouge, or scratch the film. Your Madico warranty does not cover mechanical damage.

**WARRANTY COVERAGE AND TERM DETAILS CONTINUE ON NEXT PAGE.**

WARRANTY COVERAGE AND TERMS

Film Product	Coverage	Term
Wincos®	Adhesive failure, cracking, delamination, crazing and fading	Limited Lifetime*
Black Pearl® Nano-Ceramic Black Pearl® Non-Reflective Shadow	Adhesive failure, cracking, delamination, and excessive change of color.	Limited Lifetime*
Charcool®	Adhesive failure, cracking, delamination, excessive change of color and fading	Limited Lifetime*
Onyx® Black Pearl® High Performance	Adhesive failure, cracking, delamination, demetallization and excessive change of color.	Limited Lifetime*
Charcoal	Adhesive failure, cracking, delamination, and excessive change of color.	7 year limited**
GP Max	Adhesive failure, cracking, and delamination	7 year limited**

\* Limited lifetime warranty: The warranty period is for the lifetime of the vehicle ownership by the original window film purchaser.

\*\*7 year limited warranty: This warranty coverage is valid for a period of seven (7) years from its original installation date as long as the vehicle is owned by the original film purchaser. Replacement of the film within the warranty period does not extend the original seven-year warranty expiration date.

PLEASE NOTE: THIS PRODUCT IS TO BE INSTALLED IN COMPLIANCE WITH ALL APPLICABLE COUNTRY, STATE, TERRITORY OR PROVINCIAL LAWS. ILLEGAL INSTALLATION OF THE PRODUCT VOIDS THE WARRANTY.

MADICO WINDOW FILM WARRANTY DETAILS

**What is Covered** - Madico warrants its Automotive Window Films when installed on the interior glass surfaces of your personal automotive vehicle according to the coverage terms and conditions listed in the table above. THIS WARRANTY APPLIES TO MANUFACTURING QUALITY ONLY. The installing Dealer, as an independent business, is solely responsible for the quality of the installation of the Madico window film installed on your vehicle.

**Who is Covered** - This warranty extends only to the registered owner of the vehicle at the time the Product was purchased. If the Product was installed by an automotive dealer prior to initial new-vehicle sale, owner must obtain a bill of sale that includes window film to serve as proof of purchase.

**The Period of Coverage** - The coverage period begins on the date the original Product was installed. The warranty period is stated in the table above for each Product and covers only the original purchaser. This warranty is non-transferable, and terminates automatically upon any sale or transfer of the vehicle. Replacement of the film under warranty does not extend the original warranty.

**What is not covered** - Applications falling under prohibited uses as identified herein. Madico shall not be liable and hereby disclaims all liability for any loss, damage, expense or cost caused or partially caused due to improper or illegal film installation, improper film application, improper film care/cleaning or abuse; alterations of original manufactured product, failure due to structural defects in the window glass or surface to which the product is applied, any other acts, occurrences, defects, faults or damages not specifically caused by the actions or inactions of Madico.

**General Provisions** - The warranty coverage begins at time of installation completion. This coverage is extended only to the original purchaser. This coverage is not transferable and terminates automatically upon any sale, conveyance or change in ownership of the vehicle. Madico, Inc.'s warranty liability is limited to the replacement and re-installation labor of only such quantity of film product determined to be defective by Madico, Inc. Replacement of film or glass does not extend the original warranty time period. This warranty and its terms are governed by and construed according to the laws of Florida. If any action, suit, or proceeding is instituted resulting from any matter or claim arising from this warranty, venue for such action lies in Hillsborough County, Florida.

**Warranty Disclaimer** - THE FOREGOING IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE WARRANTY COVERAGE SPECIFIED ON THE FACE HEREOF, NOR ARE THERE EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. THIS MANUFACTURER'S WARRANTY DOES NOT COVER IMPROPER OR POOR INSTALLATION OF THE PRODUCTS OR ANY DEFECTS OR FAILURES RESULTING THEREFROM. MADICO SHALL NOT BE LIABLE FOR THE LOSS OF USE OR ANY OTHER INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE OR OTHER SIMILAR DAMAGES INCURRED BY THE ORIGINAL PURCHASER, EVEN IF MADICO IS ADVISED OF THE POTENTIAL FOR SUCH LOSSES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY BY STATE OR PROVINCE.

## **MADICO WINDOW FILM WARRANTY DETAILS, CONT.**

### **Prohibited Use - No Film Installation in These Instances**

- On residential or commercial buildings
- Exterior applications of films designed for interior use only
- Glass that is visibly chipped, cracked or otherwise damaged
- Application of two or more films to the same piece of glass
- Marine vessels
- Aircraft
- Heavy machinery and/or construction equipment

## **CONSUMER WARRANTY CLAIM PROCEDURE**

This warranty is limited and is the eligible Madico film owner's sole and exclusive remedy. Should the Product fail to meet the terms of this warranty, contact your original Madico film installing dealer to initiate a warranty claim. If the original dealer is unavailable, contact the Madico Warranty Department at [warranty@madico.com](mailto:warranty@madico.com). Madico will review a warranty claim within 45 days of receiving ALL proper documentation. Madico will authorize completion of warranted work if a claim is deemed valid. Once a claim is approved, the original purchaser may obtain replacement and installation of the Product at any participating Madico dealer in the United States or Canada.

**PURCHASER MUST SUPPLY THE ORIGINAL RECEIPT OF INSTALLATION ALONG WITH THIS COMPLETED MADICO WARRANTY. A PRODUCT ROLL SERIAL NUMBER IS REQUIRED FOR WARRANTY PROCESSING. FAILURE TO PROVIDE VERIFYING DOCUMENTATION WILL RESULT IN CLAIM DENIAL.**