



# ClearPlex® Windshield Film Limited Warranty

(United States and Canada Only)

## Thank you for choosing ClearPlex Windshield Protection Film!

For proper bonding of ClearPlex film to your windshield, avoid using a commercial car wash of any kind and exposing the vehicle to rain and/or high wind environments for a period of 72 hours after installation. Do not attempt to pierce a water bubble during the curing period as this will cause damage to your film that is not covered by the warranty. Contact your dealer with any concerns.

*Please see ClearPlex Film Care Document for full details.*

**WARRANTY IS INVALID IF ANY INFORMATION IS LEFT INCOMPLETE.  
- PLEASE KEEP THIS WARRANTY WITH YOUR ORIGINAL RECEIPT -**

### CUSTOMER INFORMATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### DEALER / INSTALLER

Company Name: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact name (optional): \_\_\_\_\_

### VEHICLE INFORMATION

Year: \_\_\_\_\_ Make: \_\_\_\_\_

Model: \_\_\_\_\_ Current Mileage: \_\_\_\_\_

VIN (last 6 digits): \_\_\_\_\_ Film Roll Serial Number: \_\_\_\_\_



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## WARRANTY COVERAGE AND TERMS

Film Product	Coverage	Term
ClearPlex®	Substantial yellowing, cracking, bubbling, or peeling	18 months or 18,000 miles limited*

\*18 month or 18,000 mile limited warranty: This warranty coverage is valid for a period of 18 months or 18,000 miles from its original installation date as long as the vehicle is owned by the original film purchaser. Replacement of the film within the warranty period does not extend the original 18 month or 18,000 mile warranty expiration period.

## MADICO WINDOW FILM WARRANTY DETAILS

**Madico does not recommend installing ClearPlex windshield protection film on damaged glass with chips, bullseyes or deep scratches. Glass should be repaired prior to installation for best film adhesion.**

**What is Covered** – Madico® warrants its professionally sold and installed ClearPlex Windshield Protection Film (Product) when installed on your personal automotive vehicle according to the coverage terms and conditions listed in the table above. THIS WARRANTY APPLIES TO MANUFACTURING QUALITY ONLY. The installing Dealer, as an independent business, is solely responsible for the quality of the installation of the Product installed on your vehicle. If any Product fails during the warranty period, Madico will provide new replacement Product.

**Who is Covered** - This warranty extends only to the registered owner of the vehicle at the time the Product was purchased and installed. If the Product was installed by an auto dealer prior to initial new vehicle sale, owner must obtain a bill of sale from the auto dealer that includes a reference to the Product to serve as proof of purchase.

**The Period of Coverage** – The warranty coverage begins on the date the original Product was installed. The warranty is for 18 months or 18,000 miles, whichever comes first and covers the original purchaser. This warranty is non-transferable, and terminates automatically upon any sale or transfer of the vehicle. Replacement of the film under warranty does not extend the original warranty.

**What is not covered** – Removal and installation labor. Applications falling under prohibited uses as identified herein. Madico shall not be liable and hereby disclaims all liability for any loss, damage, expense, or cost caused or partially caused due to: deterioration of the Product due to normal wear (windshield wiper scratching is considered normal wear), improper product installation or installation of damaged material, mis alignment, accidental or negligent misuse, improper product application, improper alterations of original manufactured product, improper product care/cleaning or abuse: exposure to corrosive or abrasive materials, exposure to thermal abuse e.g.: excessive heat or cold, damage or pitting from chemicals, damage from direct impact to the vehicle from road debris, collision, or any other object or cause, any use of the vehicle on dirt roads, mining roads, gravel roads (off-road), damage due to automatic car washes or incorrect wash tools, failure due to structural defects in the surface to which the product is applied, any other acts, occurrences, defects, faults, color change, stains, water spots, scratches, pitting, or damages to the film or vehicle surface not specifically caused by the actions or inactions of Madico.

**General Provisions** - The warranty coverage begins at time of installation completion. This coverage is extended only to the original purchaser. This coverage is not transferable and terminates automatically upon any sale, conveyance or change in ownership of the vehicle. Madico, Inc.'s warranty liability is limited to the replacement of only such quantity of film product determined to be defective by Madico, Inc. Replacement of film does not extend the original warranty time period. This warranty and its terms are governed by and construed according to the laws of Florida. If any action, suit, or proceeding is instituted resulting from any matter or claim arising from this warranty, venue for such action lies in Hillsborough County, Florida.

Warranty Disclaimer - THE FOREGOING IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE WARRANTY COVERAGE SPECIFIED ON THE FACE HEREOF, NOR ARE THERE EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. THIS MANUFACTURER'S WARRANTY DOES NOT COVER IMPROPER OR POOR INSTALLATION OF THE PRODUCTS OR ANY DEFECTS OR FAILURES RESULTING THEREFROM. MADICO SHALL NOT BE LIABLE FOR THE LOSS OF USE OR ANY OTHER INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE OR OTHER SIMILAR DAMAGES INCURRED BY THE ORIGINAL PURCHASER, EVEN IF MADICO IS ADVISED OF THE POTENTIAL FOR SUCH LOSSES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY BY STATE OR PROVINCE.



**MADICO WINDOW FILM WARRANTY DETAILS, CONT.**

**Prohibited Use - No Film Installation in These Instances**

- Non-automotive applications
- Marine vessels
- Aircraft
- Heavy machinery and/or construction equipment
- Commercial, fleet, for profit, or rental services vehicles
- Vehicles on a racetrack

**CONSUMER WARRANTY CLAIM PROCEDURE**

This warranty is limited and is the eligible Madico film owner's sole and exclusive remedy. Should the Product fail to meet the terms of this warranty, contact your original Madico film installing dealer to initiate a warranty claim. If the original dealer is unavailable, contact the Madico Warranty Department at [warranty@madico.com](mailto:warranty@madico.com). Madico will review a warranty claim within 45 days of receiving ALL proper documentation. Madico will authorize completion of warranted work if a claim is deemed valid. Once a claim is approved, the original purchaser may obtain replacement Product at any participating Madico dealer in the United States or Canada. Please note, this warranty covers the replacement Product only — labor costs such as installation or removal are not included.

**PURCHASER MUST SUPPLY THE ORIGINAL RECEIPT OF INSTALLATION ALONG WITH THIS COMPLETED MADICO WARRANTY. A PRODUCT ROLL SERIAL NUMBER IS REQUIRED FOR WARRANTY PROCESSING. FAILURE TO PROVIDE VERIFYING DOCUMENTATION WILL RESULT IN CLAIM DENIAL.**