

**Thank you for choosing Madico architectural window film!**

To ensure proper curing of your window film, do not clean your windows for at least 30 days. Thicker films can take several months to fully cure. Do not attempt to pierce a water bubble during the curing period as this will cause damage to your film that is not covered by the warranty. Contact your dealer with any concerns. *Please see care instructions below.*

**PRODUCT SELECTION** Commercial     Residential*Roll serial number MUST be filled in for EACH product installed.***Product(s) Installed****Total Square Feet****Roll Serial No.**


**WARRANTY IS INVALID IF ANY INFORMATION IS LEFT INCOMPLETE.**  
**- PLEASE KEEP THIS WARRANTY WITH YOUR ORIGINAL RECEIPT -**

**CUSTOMER INFORMATION**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**DEALER / INSTALLER**

Company Name: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact name (optional): \_\_\_\_\_

## WARRANTY COVERAGE AND TERMS

Film	Commercial	Residential	Exterior
Amber 81	5 Years	5 Years	Not Applicable
Graffiti Free®	5 Years	5 Years	1 Year
Blister-Free*	5 Years	5 Years	Not Applicable
Printable DP 200 PS SR	1 Year	1 Year	Not Applicable

Films are warranted for installation on interior glass surfaces only with the exception of Blister Free which is only to be installed on uncoated acrylics and polycarbonates. Do not install films on exterior glass surface of window unless film is specifically designated for that purpose (Graffiti Free).

5 year warranties are reduced to a period of 2 years for sloped applications and requires pre-approval from Madico.

## \*Special Restrictions - Blister Free

Blister-Free is ONLY for use on uncoated polycarbonates such as Lexan®, uncoated acrylics such as Plexiglass® and other uncoated thermoplastic surfaces. Blister-Free 6 Mil cannot be combined with another film on the same pane. If installing a secondary layer of film, ONLY Blister-Free 2 Mil can be applied. Additionally, Blister-Free 2 Mil can ONLY be installed under a Madico pressure-sensitive, adhesive based, solar control film. Blister Free 2 mil must be allowed to dry for at least 7 days before a second film can be applied over it.

## MADICO WINDOW FILM WARRANTY DETAILS

**What is Covered** - Madico, Inc. warrants professionally sold and installed Madico® brand special purpose commercial and residential architectural window films (the "Products") against peeling, bubbling, rippling, cracking, adhesive failure, delamination, and demetallization when installed on the interior, vertical glass surfaces of your commercial or residential building. Warranty time periods vary and are stated on the schedule above. PLEASE NOTE IMPORTANT RESTRICTIONS, EXCLUSIONS AND PRE-APPROVAL REQUIREMENTS SPECIFIED ON THE NEXT PAGE OF THIS DOCUMENT.

**Who is Covered** - This coverage is extended only to the original purchaser and is not transferable and terminates automatically upon any sale, conveyance or change in tenancy of any property.

**The Period of Coverage** - The warranty coverage begins at time of installation completion. The warranty period is stated in the table above for each Product. Madico, Inc.'s warranty liability is limited to the replacement and re-installation labor of only such quantity of film product determined to be defective by Madico, Inc.. Warranty repair liability shall in no case exceed a value greater than the original invoice amount, nor shall warranty repair service be extended to anyone other than the individual/company that originally purchased the film. Installing warranty replacement film will not renew or extend the original warranty coverage time periods as stated in this contract.

**What is Not Covered** - Applications falling under prohibited uses as identified herein. Madico shall not be liable and hereby disclaims all liability for any loss, damage, expense or cost caused or partially caused due to improper or illegal film installation, improper film application, improper film care/cleaning or abuse; alterations of original manufactured product, failure due to structural defects in the window glass or surface to which the product is applied, any other acts, occurrences, defects, faults or damages not specifically caused by the actions or inactions of Madico.

**General Provisions** - The warranty coverage begins at time of installation completion. Rental units are considered commercial properties. This coverage is extended only to the original purchaser. This coverage is not transferable and terminates automatically upon any sale, conveyance or change in tenancy of any property. Madico, Inc.'s warranty liability is limited to the replacement and re-installation labor of only such quantity of film product determined to be defective by Madico, Inc. Replacement of film or glass does not extend the original warranty time period.

**Warranty Disclaimer** - THE FOREGOING IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE WARRANTY COVERAGE SPECIFIED ON THE FACE HEREOF, NOR ARE THERE EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY APPLICABLE TO THE PRODUCTS. THIS MANUFACTURER'S WARRANTY DOES NOT COVER CUSTOM PRODUCTS, IMPROPER OR POOR INSTALLATION OF THE PRODUCTS WHICH INCLUDE BUT IS NOT LIMITED TO, SQUEEGEEING, TRIMMING AND MEASURING. EXCEPT AS EXPRESSLY SET FORTH HEREIN, IN NO EVENT SHALL THE MANUFACTURER BE LIABLE OR RESPONSIBLE FOR ANY LOSS OR DAMAGE INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, EXCEPT AS EXPRESSLY SET FORTH HEREIN, EVEN IF MADICO IS ADVISED OF THE POTENTIAL FOR SUCH DAMAGES. THIS LIMITED WARRANTY IS VOID IF THE PRODUCT HAS BEEN SUBJECT TO ABUSE, IMPROPER INSTALLATION AND/OR CARE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BY STATE OR PROVINCE

**Manufacturer's Pre-approval Required:**

- Windows which are not vertical (sloped or otherwise angled glass)
- Skylights
- Reflective glass
- Automotive film on flat glass
- Window with damaged frame
- Architecturally-odd shaped windows - those not square or rectangle
- Glass thicker than 1/4" (6mm)
- Any job over 2,500 square feet (232.3 square meters)
- Laminated glass in single-pane or double-pane window
- Buildings with previous glass breakage or seal failure history
- Double-pane windows over 40 square feet (3.7 square meters)
- Windows where the glazing compound or sealant has hardened
- Single-pane windows larger than 100 square feet (9.3 square meters)
- Architectural shading from exterior overhangs, extensions, columns, etc
- Rigid window framing systems - for example, concrete

**Prohibited Use - No Film Installation in These Instances**

- Wired, textured or patterned glass
- Pane of glass with partial film application
- Exterior applications of films designed for interior use only
- Glass that is visibly chipped, cracked or otherwise damaged
- Triple or quad pane windows
- Thin glass IGU's
- Glass with suspended films
- Vacuum insulated glass
- Application of two or more films to the same piece of glass (exception: Blister-Free, 2 Mil version only)
- When glass surface temperature is below 40°F/4°C
- Windows with pre-existing seal failure
- Marine Vessels
- Aircraft
- Heavy machinery and/or construction equipment
- Installations on curved or rounded substrates
- Locations with high humidity levels over 70% for extended periods of time
- Locations where condensation is present on the substrate surface for extended periods of time
- Blister-Free under films that use a de-tackified adhesive

**CONSUMER WARRANTY CLAIM PROCEDURE**

This warranty is limited and is the eligible Madico film owner's sole and exclusive remedy. Should the Product fail to meet the terms of this warranty, contact your original Madico film installing dealer to initiate a warranty claim. If the original dealer is unavailable, contact the Madico Warranty Department at [warranty@madico.com](mailto:warranty@madico.com). Madico will review a warranty claim within 45 days of receiving ALL proper documentation. Madico will authorize completion of warranted work if a claim is deemed valid. Once a claim is approved, the original purchaser may obtain replacement and installation of the Product at any participating Madico dealer in the United States or Canada.

**PURCHASER MUST SUPPLY THE ORIGINAL RECEIPT OF INSTALLATION ALONG WITH THIS COMPLETED MADICO WARRANTY. A PRODUCT ROLL SERIAL NUMBER IS REQUIRED FOR WARRANTY PROCESSING. FAILURE TO PROVIDE VERIFYING DOCUMENTATION WILL RESULT IN CLAIM DENIAL.**